



**Your individual service contract – and you're all set!**  
**All-round support from one source throughout the entire life cycle of your line.**

Your KROENERT coating and laminating machine is a reliable and low-maintenance machine. But even the best machine needs to be inspected from time to time and spare-and-wear-parts have to be replaced to ensure operational safety.

Profit from regular on-site maintenance, our remote service as well as professional inspection and repair by our service technicians as part of our attractive service contracts.



✓ **Fast response time**

✓ **Special cost benefits**

✓ **360° Customer care**

## The Service Contract.

### Quick support in cases of emergency.

You would like to receive quick and hassle-free support from our service experts – for the entire life cycle of your KROENERT system? Then a service contract is just the thing for you. The service contract offers advantages regarding regular maintenance and inspection of your system. In the event of a repair request, the service team will be on location within 24 hours plus travel time.

For service contract customers, KROENERT offers a discount on hourly rates for maintenance and assembly work as well as a discount on spare and replacement parts.

#### Your benefits:

- Discounts on travel and labour hours as well as on replacement and spare parts
- Quick help when defects occur
- Increased operational safety
- Avoid downtime preventively

## The Remote Service Contract.

### Reliable online support.

We'll be there for you when you need us. We solve problems or faults with your KROENERT system quickly and competently. We set up a secure and stable connection to the computers of our service staff within the framework of a remote servicing contract. This ensures that we can assist you rapidly in the event of a malfunction. This significantly improves machine availability.

#### Your benefits:

- Troubleshooting thanks to direct online access
- Increase machine availability
- Reduce deployment and repair costs
- Help is provided quickly
- Cost benefits in connection with a remote service contract
- Robust and secure remote connection

**Good to know:** The remote service contract is the basis for special cost benefits. Please feel free to contact us.